



# MICHAEL JAMESON

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## TRANSFORMATIONAL MANUFACTURING OPERATIONS MANAGER

**Continuous Improvement** ▪ **Zero-Defect Quality** ▪ **Lean Methodologies** ▪ **Six Sigma Black Belt**

Accomplished in developing groundbreaking operational strategies, efficient production lines, and lean manufacturing facilities. Relentlessly dedicated to customer satisfaction, top-quality products, safe work environments, and effective processes. Extensive success in coaching, training, leading, and inspiring highly accountable and productive teams. Notable results include:

**ABC WINDOW CORPORATION:**      **Throughput: 89%↑ | MOT: 21%↑ | Waste: <.01% | Longest Accident-Free Period: 2 Years**  
**FORESTRY EQUIPMENT COMPANY:** **Throughput: 50%↑ | MOT: 56%↑ | Waste: <.01% | Longest Accident-Free Period: 3 Years**



### SKILLS:

- Operations Streamlining
- Kaizen / Kanban / 5S
- Budget Control
- Process Improvement
- Change Management
- Cost Reduction
- Waste Elimination
- Quality Engineering
- Material Handling
- Lean Initiatives
- Behavior-Based Safety Practices
- Time Study / Production Scheduling
- Value Stream Mapping (VSL)
- Heavy Equipment / Automotive Plants
- Supply Chain Management



### MANUFACTURING MANAGEMENT EXPERIENCE

**ABC WINDOW CORPORATION, Boston, MA**

**12/2014 to Present**

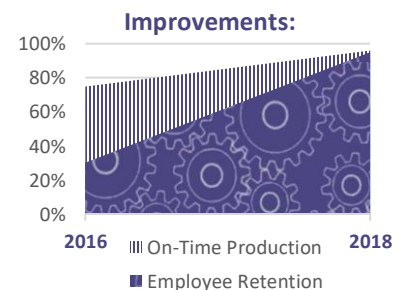
*Manufacturing company generating \$140 million through the fabrication and sale of vinyl window products.*

**Facility General Manager**      **Staff Directed: 150 Employees | Oversight: Fabrication Assembly, Logistics, and Maintenance**

Continuously improve the assembly efficiency of 2 product lines during the 2<sup>nd</sup> shift. Monitor and minimize overtime, scrap, waste, and production downtime. Optimize hourly production rate, material usage, and employee schedules, leveraging Kronos workforce management software. Maintain the highest levels of efficiency, quality, profitability, and staff performance. Expertly manage all personnel and safety/emergency issues while overseeing machining, logistics, and the development of window fabrications. Champion continuous improvement processes.

#### Delivered Results:

- ⚙️ **Increased production by 89%**, bringing quantity of products assembled from 190 to 360+ per 8-hour shift.
- ⚙️ **Boosted manufactured-on-time (MOT) rates from 75% to 96%** by implementing lean methodologies and 5S workplace organization method.
- ⚙️ **Decreased waste from 30% down to <2%, reduced defects to <.01%**, increased profits 30%, and lowered staff exhaustion levels by introducing lean manufacturing techniques.
- ⚙️ **Saved 2 labor hours per shift** after implementing Point of Use (POU) system, which pinpointed the root causes of assembly bottlenecks.
- ⚙️ **Raised employee retention rate from 30% to 95%**, boosting morale by providing employees with coaching, encouragement, reliable support, and productivity incentives.
- ⚙️ **Achieved 0 accidents/injuries for 2 consecutive years** after starting pre-shift group stretching and warm-up exercises. Maintained 100% compliance with Occupational Safety and Health Administration (OSHA) regulations.



**FORESTRY EQUIPMENT COMPANY, Boston, MA**

**01/2005 to 12/2014**

*Assembly plant producing \$400 million in annual revenue by developing forestry/logging equipment and tractors.*

**Shift Operations Manager**      **Staff Directed: 70 Employees | Oversight: 2 Assembly Lines and Shipping Dock**

Seamlessly managed 2<sup>nd</sup> shift plant operations, maximizing staff productivity, material flow, and equipment reliability. Oversaw employee payroll, discipline, and performance reviews; provided constant positive reinforcement and consistent daily warm-up/training exercises. Controlled million-dollar supply budget. Introduced standard operating procedures (SOPs) and key performance indicators (KPIs).

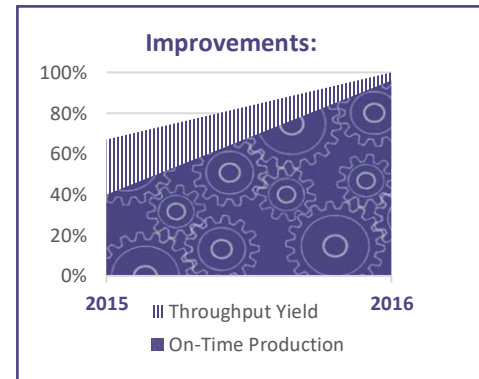
“Michael introduced a new spirit of teamwork, the likes of which I have never before seen. Before each of his shifts, he would engage his teams in warm-up exercises that got everyone pumped up and ready to consistently achieve incredible levels of productivity.” – *Tom Dash, Operations Director, Forestry Equipment Company*



## FORESTRY EQUIPMENT COMPANY, CONTINUED:

### Delivered Results:

- ⚙️ **Decreased finished product defects from 184 per unit to <.02** and enabled 100% of fabrications to achieve first pass yield (FPY). Reduced warranty claims by 50% and grew sales with higher quality products.
- ⚙️ **Boosted overall throughput by 50%, increased MOT rate from 40% to 96%**, and decreased overall waste 50%. Gave buyers a personal guarantee to end all production delays/issues.
- ⚙️ **Won the Diamond Gold Pin Award** from the company's President in recognition of exceptional performance.



### Team Motivation & Safety:

- ⚙️ **Brought annual recordable accidents/injuries from 6 to 0** and realized 340 days without the need for First Aid while leading the company's Employee Safety Council. Implemented 3-second rule, training employees on thoughtful actions.
- ⚙️ **Drove employee passion for excellence** by educating them on the innovative equipment designs, as well as the designers who conceptualized them; instilled a strong sense of personal pride in their work.
- ⚙️ **Significantly improved employee accountability** by instituting new policy that increased assembler ownership of work. Ensured all critical tasks were signed off by each technician.
- ⚙️ **Guaranteed stringent product quality requirements and company standards were met** by implementing statistical process controls and conducting regular performance evaluations.
- ⚙️ **Coached employees to do their best**, fostered collaborative production environment, and championed Caterpillar's product vision. Leveraged superior analytical, problem solving, and communication skills.

## ADDITIONAL WORK HISTORY

### XYZ TRUCK LINES, Boston, MA

**Logistics Supervisor:** Led and motivated staff of 40 employees to peak performance levels. Optimized driver routes, fuel efficiency, and mechanical maintenance.

### ACME CORPORATION, Boston, MA

**Environmental Health and Safety (EHS) Manager:** Ensured 100% machine safety and proper equipment use. Directed and trained emergency response team. Managed hazardous material (HAZMAT) logs and emergency drills.

## CREDENTIALS & EDUCATION

**Formal Education:** **Bachelor of Science in Business Administration (BSBA)**  
BOSTON UNIVERSITY, Boston, MA

**Professional Development:** Blueprint Reading, CNC Machining, Automotive Technology, Statistical Process Control, Zenger Miller Team Leadership, Crosby Managing Effectively, Rosetta Stone Spanish

**Professional Certification:** Lean Six Sigma Black Belt, Emergency Medical Technician-Intermediate (EMT-I), Firefighter 1

**Technical Skills:** Microsoft Office (Word, Excel, Outlook), Kronos, CAD, AutoCAD  
**Languages:** Fluent in English and Spanish

